

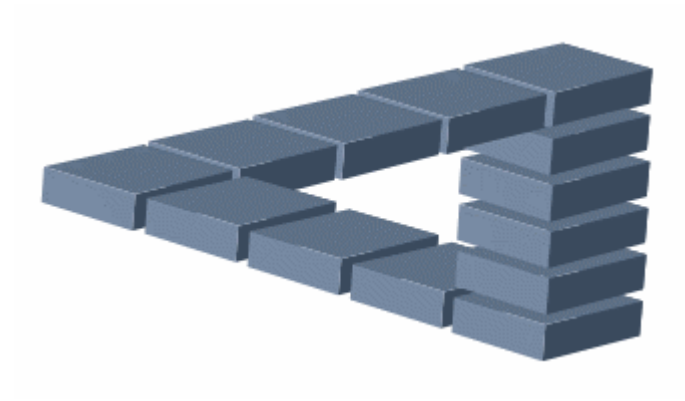
Have you ever been to Fort Pickett?

A new town in 48 hours....

Jane Woods, Driftwoods Consulting

April, 2007

“I have a job I’d like you to do....”



timeline

- Sept. 6, Tuesday, 3:15 pm...
- Sept. 7, Wed., 9 am:
- Sept. 9, 10 am:

Surveying site

- Public private enterprise
- Federal, state, local
- Over 80 discrete “volunteer” agencies/organizations
- Over dozen contractors

Logistics

- Incredible Dep Sec
 - Technology....”can we talk”
 - Transportation...state, local,internal, external
 - Supplies

Operations

- DMAS Director
 - Sheltering
 - Feeding
 - Benefits
 - Medical
 - Law enforcement

Planning

- GMU/ADO—evolving, ADO not approved immediately

Finance

- De facto VDEM....FEMA reimbursement experts
- Claims

Communication, communication, communication

- Daily or twice daily leads conference call (with info distribution from there by leads)
- Daily newspaper (only one edition actually published)
- JIC
- Info from FEMA/VDEM
- Info from Chief of Staff (Louisiana)
- Input from local governments

Statewide efforts

- Welcome Center—staffing, funding, etc.
- Twice weekly survey of local needs for self-evacuated persons/families
 - Local government agencies
 - Sheltering for pets of self evacuees

Lessons learned

- Amazing collaboration
- Training needed for agency heads & Cabinet in ICS
- Clear appointment of “who’s on first”

Lessons learned

- It will be “messy” and flexibility is vital
- Procurement avenues must pre-exist to expedite process
- Recognition of efforts from the highest levels is PARAMOUNT...before, during and after
- Statewide incident command should be linked and in communication, but separate
- Special populations sheltering might use this model
- Joint exercises and desktop exercises periodically will help relieve some fumbles
- Electronics may not be available...need paper back

Lessons, cont.

- People of good will can accomplish amazing feats
- People of good will rise to meet needs of the situation when given guidance, support and encouragement

“I have a job I’d like you to do....”

